# Bocconi

# PERSPECTIVES ON EMPIRICAL RESEARCH

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### Not all data are created equal



Experimental data allow for precise estimates



Publicly accessible estimates by institutions and data companies



Private data confidentially provided by digital platforms



Private data publicly provided by digital platforms

Ex. People Behavior in Experimental settings

Ex. Eurostat, SEC, StatCounter, Gartner

Ex. Ad data provided by search engines

Ex. Meta library, company statements

Research
opportunities and
methodology are
largely dependent
on the available
data

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Finance, and Regulation

## **Experiments Avoid Limits of Observational Data**

#### Experimental Data

- Researcher can produce their "own" data
- Data is independent form external sources
- Data allows to study individual responses
- Experimental data is costly and long to gather

Researcher can build «custom» datasets to fit their research purpose

Researcher do not depend on external entities for data access, increasing independence

Experimental data allows to study reactions at the micro level, without relying on aggregates

Experiments often take time to be conducted and must limit the amount of participants due to budget constraints



Finance, and Regulation

Famous example: The Welfare Effects of Social Media By Alcott et al. (2020)<sup>1</sup>

## Public Data: Pervasive, Growingly So (?)

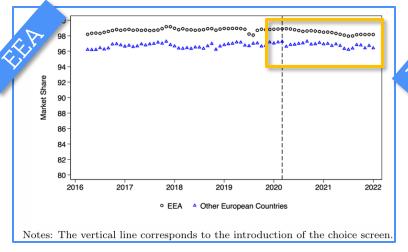
## Competition and Defaults in Online Search<sup>1</sup>

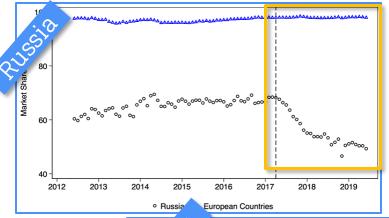
- Default effects in mobile search
- Three policy interventions by EEA, Russia, and Turkey
- Differences in policy design and local market characteristics results in policy outcomes of identical direction but largely different magnitudes

Public Data Sources							
Market Share (Primary)	StatCounter	Monthly market shares for SEs after 2009; EC's main data source during free-to-play					
Market Share (Alternative)	Yandex Radar	Alternative source used for the Russian market					
Device Shipments	Gartner	Quarterly phone shipments for the largest 50 countries after 2016					
Market Size	Newzoo	after 2016 annual measure of population, active smartphone devices and users					
Apps Download	Apptweak	Daily app downloads in over 70 countries					
Search Advertising	SEMrush	Average cost per click and search volume among time, countris and keywords					



#### Public Data Allows Reduced-Form Models

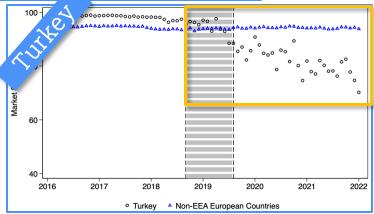






Using **Public, Aggregated Data** We Can Look at **Macro Trends** 





#### Confidential Data Allows Structural Models

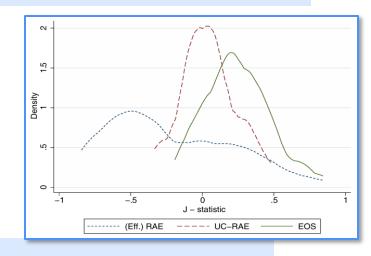
#### Bid Coordination in Sponsored Search Auctions<sup>1</sup>

- Confidential data from a major search engine used to estimate a structural model of bidding is search ad auctions
- Detect bid coordination and estimate a bound on the revenue impacts
- Coordination is detected in 55% of the cases of delegated bidding and the search engine's revenue loss ranges between 5.3% and 10.4%



Using **Detailed Confidential Data** We Can Look at **Micro-Level effects** 

Confidential data imposes limits on research transparency



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BAFFI CAREFIN Centre for Applied Research on International Markets, Banking, Finance, and Regulation If  $J_t \ge 0$ : suggests competitive bidding
If  $J_t = 0$ : suggests UC-RAE (undistinguishable coordination)
If  $J_t < 0$ : suggests Eff-RAE (efficient coordination)

#### Confidential Data Have Pros and Cons

#### Confidential Record of Major Search Engine

- ✓ Granularity: disaggregated data allow to estimate sophisticated models
- Completeness: data possibly covering an entire market

- **⊗** Confidentiality: Limited transparency, as researchers cannot freely disclose information about the dataset
- Difficulty in access: Companies rarely allow researcher to access their datasets and sometimes yet results
- **⊗** Time-limited: Timespan often involves older data and is can be short

## A New Kind of Data is Emerging: Example of Ads

#### **DMA**

Articles 5(9), 5(10), and 6(8) impose to gatekeepers new transparency towards publishers, advertisers and third parties — including new measurement tools

Transparency obligations

#### DSA

Advertising provisions apply to VLOPs, VLOSEs and smaller online platforms. Profiling is banned on certain categories and VLOPs are required to create ad repositories



## Brussels Effect for Data Availability?

New data has been made available by companies to comply with the EU DMA and DSA regulations



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## From the Business Side, Not so Bright

Х

a personal representation on what transparency feels like on Google Ads

View from a EU
mid size (500
employees) firm
active in most EU
countries and
specialized in
media buying,
marketing analytics
and ad creativity

transparency

100%

Χ Х Even Before Before

Note: This graph uses dummy data to provide a personal representation of what transparency feels like on Google Ads

Now

Х

time

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#### Meta Ad Library Has Research Potential

#### Meta Ad Access

- A comprehensive, searchable database for ads transparency.
- Tools:
- 1. Ad Library (free access)
- 2. Report (free access)
- 3. API (free access)
- 4. Targeting Data (only approved)

Ad Type	Social issues, elections or politics	EU	Other Ad
Time Frame	7 years	1 year	No historical data
Information	<ul> <li>Ad content</li> <li>Basic         information         (when the ad         started running,         which advertiser         is running it)</li> <li>Additional         transparency         about spend,         reach and         funding entities</li> </ul>	<ul> <li>Ad content</li> <li>Basic         information         (when the ad         started         running,         which         advertiser is         running it)</li> <li>Additional         transparency         specific to the         EU</li> </ul>	Ad content     Basic     information     (when the ad     started     running,     which     advertiser is     running it)



## "Ad Targeting Data" Access Is Not So Transparent

#### Ad Targeting Dataset

- Ad Targeting dataset: information selected by advertisers who ran ads about social issues, elections or politics category
- Access: only approved researcher
- Time Frame: Ads after August 2020 on the Facebook and Instagram platforms
- Coverage: more than 120 countries





Only researches can request access to the Ad Targeting Dataset...

But is the access process transparent?



Our Experience

2024 Apr: Researcher 1 submits research proposal → Denied

2024 May: Researcher 2 submits polished research proposal
 → Denied

2024 Sep: Researcher 1 submits same polished research proposal → Accepted

Transparency issue

#### **THANK YOU**

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# **Appendix**



### **Appendix: Contents**

Choice Screen

Bid Coordination

Meta Ad Library

Transparency in Advertising



## Appendix: Choice Screen



#### Default Effects in Mobile Search

- If users are rational, they cluster on Google due to the superior quality of its service:
  - Regulations, like data sharing, that enhance the quality of alternative search engines will strengthen competition.
- ❖ If there is no quality advantage of Google relative to its rivals. Consumers- due to a default effect- use whatever search engine they find pre-installed on their device:
  - Regulations, like mandatory data sharing, are completely
  - ineffective in fostering competition in search.
  - Regulatory intervention would need to account for users'
  - behavioral biases.

#### **EU** Intervention

In July 2017, the European Commission (EC) fined Google €4.34 billion for bundling

- Play Store
- Chrome
- Google Search

to Android mobile manufacturers in the EEA.

EC and Google agreed to implement a choice screen for all new Android mobile devices purchased after March 2020.

Criteria determining which search engines are shown evolved over time:

- ❖ Pay-to-Play choice screen: competing search providers participated in an auction:
  - quarterly and separately for each EEA member state
  - top 3 are winners
  - criticized by competing search engines and by Ostrovsky (2023)
- ❖ Free-to-Play choice screen: free participation for competing search engines, with the top five search engines selected based on market shares.
  - top five search engines selected based on market shares
  - bottom seven search engines are randomly chosen



#### Russian Intervention

In April 2017, Russia's Federal Antimonopoly Service (FAS) agency fined Google 438 million roubles (\$6.5 million USD) for violating the antimonopoly legislation.

- ❖ FAS and Google agreed to implement a **choice screen**
- ❖ Distinctive features of the Russian choice screen:
  - accessible for **all** Android mobile devices in the country
  - search engines appearing on the choice screen were **fixed**: *Yandex*

and Mail.ru

#### **Turkish Intervention**

#### Turkish Intervention

- ❖ In September 2018, the Turkish Competition Authority (TCA) concluded **Google's** agreements with mobile manufacturers constituted abusive behavior.
- The TCA mandated Google alter its contracts with OEMs to remove any provision providing Google privileged access to the device's search access points.
  - TCA case was initiated by Yandex
  - no choice screen was ever implemented
  - Huawei soon signed a contract with Yandex after the regulation

## Intervention Comparison: Discussion

#### ❖ EEAvs. Russia:

- Choice screen visibility
  - → new Android devices vs all Android devices
  - $\rightarrow$  list of search engines in the Russian choice screen is fixed  $\circ$  Pre-existing market sizes of the largest local competitor  $\rightarrow$  Yandex had almost 30% share in Russia before the choice screen  $\rightarrow$  comparative advantages: consumer awareness, network effects, and quality

#### **EEAvs. Turkey:**

- remedies can be effective despite the initial lack of a strong competitor
- Yandex has strong investment motivation in Tukey 22/29
- TCA remedy does not necessarily improve welfare

## Mechanism Analysis

#### Supply Side

- Ostrovsky (2023): adverse selection produced by Google's auction design
- Complementary Findings: frequent success in the auctions is either from low-quality search engines or increases in consumer awareness

#### ❖ Demand Side

• Search engines with higher consumer awareness gain the most from the EC remedy

#### Advertiser Side

• Revenues for Google drop proportionally to the baseline demand estimates (very small decline in EEA, more substantial declines in both ad volume and revenues in Russia and Turkey)

## Appendix: Bid Coordination



## How Sponsored Search Auctions Work

- ❖ Generalized Second Price (GSP) Auction
  - Advertisers bid for positions on search results page
  - Positions ranked by quality-adjusted bids (e<sub>i</sub>)(b<sub>i</sub>)
- Two Types of Bidders:
  - Independent advertisers: bid individually
  - Agency clients: bids coordinated through common intermediary
- ❖ Payment Rule: Each winner pays minimum needed to maintain position



## **Summary Statistics**

Due to **confidentiality issues**, the paper describes some stylized features of the market through publicly available data on Google sponsored search.

The summary combines two datasets offering a snapshot of the Google search ads in the US market as of January 2017.

- 1. The first dataset is **Redbook**, linking **advertisers to intermediaries**
- 2. The second is **SEMrush**, linking advertisers to search auctions.

TABLE I SUMMARY STATISTICS: Google Search Auctions—US, 2017

		A				В			C				D			
	Full sample			Keywords with at least 1 network		Keywords with coalition of size 2			Keywords with no networks							
	Mean	Median	SD	Obs	Mean	Median	SD	Obs	Mean	Median	SD	Obs	Mean	Median	SD	Obs
Cost-per-click (CPC) Search volume # of words	1.58 0.99 1.86	0.74 0.25 2.00	3.23 10.17 0.83	2113 2113 2113	1.53 0.65 1.85	0.81 0.25 2.00	2.66 2.50 0.82	1102 1102 1102	1.55 0.64 1.81	0.80 0.25 2.00	1.94 1.52 0.79	248 248 248	1.63 1.35 1.87	0.68 0.25 2.00	3.76 14.47 0.83	1011 1011 1011
# of characters Long tail Coalition Coalition size	11.06 0.03 0.21 2.79	11.00 0.00 0.00 2.00	5.02 0.18 0.41 1.17	2113 2113 2113 449	10.86 0.03 0.41 2.79	10.00 0.00 0.00 2.00	4.96 0.18 0.49 1.17	1102 1102 1102 449	10.48 0.04 1.00 2.00	10.00 0.00 1.00 2.00	4.42 0.19 0.00 0.00	248 248 248 248	11.28 0.04	11.00 0.00	5.08 0.19	1011 1011

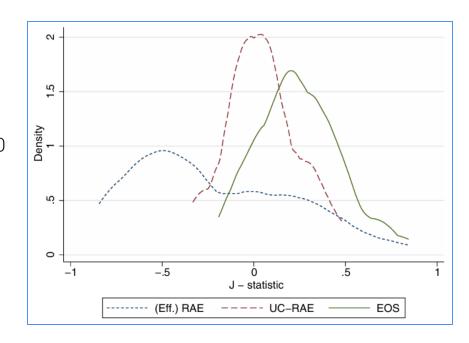
Notes: Statistics at the keyword level. The last four columns are for the full sample, while the first four are for the subset of keywords with at least one ad coming from an intermediary. Cost-per-click is in USD; Search Volume is the (average) monthly number of searches (in millions); the next three variables measure features of the keywords' length; Long Tail is an indicator variable for keywords composed by at least 4 words; Coalition is an indicator for the presence among the keyword ads of multiple advertisers affiliated with the same intermediary; Coalition size is the number of advertisers under the coalition, calculated exclusively for those keywords with coalitions.

#### **Detection Method**

$$J_t = \frac{e_{t3}b_{t3}x^2 - e_{t4}b_{t4}x^3}{x^2 - x^3} - \frac{e_{t4}b_{t4}x^3 - e_{t5}b_{t5}x^4}{x^3 - x^4},$$

#### Analysis of J-statistic Distribution:

- ❖ Competition: J > 0
- Undistinguishable Coordination (UC-RAE):  $J \approx 0$
- Efficient Coordination (Eff-RAE): J < 0</p>
  - Multiple Auctions per Keyword
  - Classification Based on Statistical Tests



#### Revenue Effects

$$min_d \sum_{i>1} (d_i - 1)^2$$
 subject to:

$$\begin{cases} \frac{\tilde{b}_{i}x^{i-1} - \tilde{b}_{i+1}x^{i}}{x^{i-1} - x^{i}} \geq \frac{\tilde{b}_{i+1}x^{i} - \tilde{b}_{i+2}x^{i+1}}{x^{i} - x^{i+1}}, & \text{if } i \notin C \text{ or } i \in \{\min(C)\}; \\ \tilde{b}_{i}x^{i-1} = \frac{x^{i-1} - x^{i}}{x^{i+1} - x^{i+2}} \left[ \tilde{b}_{i+2}x^{i+1} - \tilde{b}_{i+3}x^{i+2} \right] \\ + \gamma d_{i}e_{i}[x^{i-1} - x^{i}] + \tilde{b}_{i+1}x^{i}, & \text{if } i \in C \setminus \{\min(C)\}; \end{cases}$$

#### REVENUE EFFECTS FOR THE 36 UC-RAE KEYWORDS

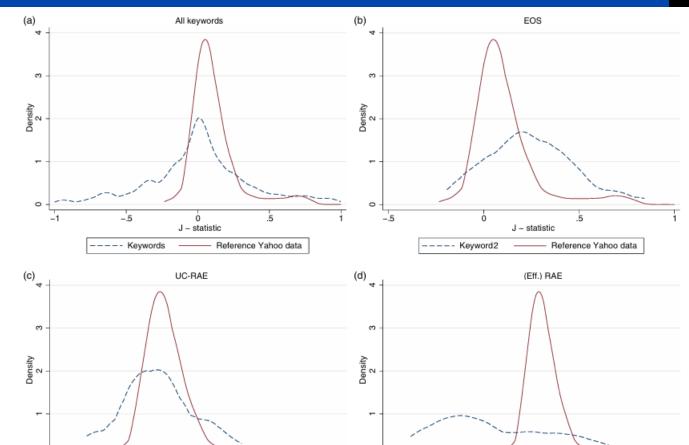
	Observed	Counterfactual Upper bound	Difference $\Delta = UpperBObs.$
Normalized total revenues	100	107.90	7.9
Payments from agency advertisers	33.20	35.28	[5.32; 10.44] 2.08
Payments from independent advertisers	66.80	72.62	[1.49; 2.68] 5.82 [3.73; 7.91]

Notes: Separately for each of the 36 keywords, the normalized revenues set total observed revenues (i.e., the sum of all payments across all auctions for the same keyword) equal to 100. The three rows report: total revenues, revenues originating from the payments by agency advertisers; revenues originating from payments by independent advertisers. The three columns report the observed (normalized) revenues, the upper bound of the counterfactual revenues and the difference between the two. The values in the squared bracket are the endpoints of a 95% confidence interval for matched differences in the average revenues.



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# Test of Validity



-.5

---- Keyword 48

J - statistic

Reference Yahoo data



0

-.5

Ò

Keyword7

J - statistic

Reference Yahoo data

## Appendix: Meta Ad Library



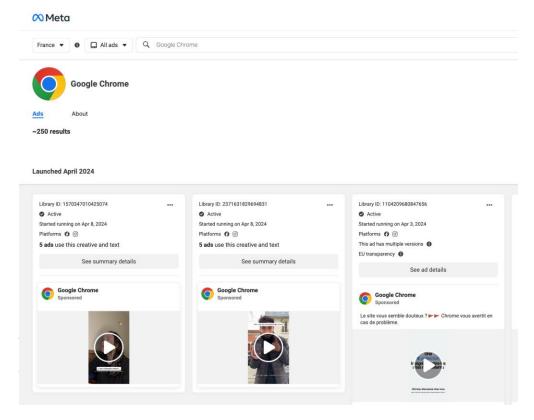
#### **Basic Information**

- Meta Ad Library: is a comprehensive, searchable database for ads transparency. People can use the Ad Library to get more information about the ads they see across Meta technologies.
- Time Frame:
- Three tools:
  - Ad Library (free access)
  - Report (free access)
  - API (free access)
  - Targeting Data (only approved)

Ad Type	Social issues, elections or politics	EU	Other Ad
Time Frame	7 years	1 year	No historical data
Information	<ul> <li>Ad content</li> <li>Basic information such as when the ad started running and which advertiser is running it</li> <li>Additional transparency about spend, reach and funding entities</li> </ul>	<ul> <li>Ad content</li> <li>Basic information such as when the ad started running and which advertiser is running it</li> <li>Additional transparency specific to the EU</li> </ul>	<ul> <li>Ad content</li> <li>Basic         <ul> <li>information</li> <li>such as when</li> <li>the ad started</li> <li>running and</li> <li>which</li> <li>advertiser is</li> <li>running it</li> </ul> </li> </ul>



## A Quick Look of Meta Ad Library



#### Like a Search Engine

Access: anyone

#### Mandatory Filters:

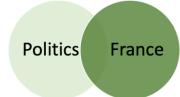
- 1. Country: over 180 countries
- 2. Ad Category: All, Issues, elections, or politics, Housing, Employment, Credit.
- 3. Keywords:
  - · Exact Words (with quotation)
  - Words in any order: Find ads that contain all these words but not necessarily in order.
  - Advertisers: Type the name of an advertiser into the search bar and select their page from the drop down menu.

## Ad Library API

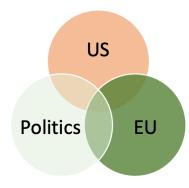
- API: deeper analysis of ads about social issues, elections or politics, as well as ads that deliver to the EU
- Access: anyone has a Facebook developer account
- 16 Search Filters: ad reached countries/search terms/search type/publisher platforms/ad active status/ad delivery date max/ad delivery date min
- Rate Limit: 200 calls/hour (cannot make very general search.)
- Output:
- O Ads about social issues, election or politics that were delivered anywhere in the world during the past 7 years
- Ads of any type that were delivered to the European Union during the past year

#### Two examples

Ad reached country: France



Ad reached country: US





#### **API Variables**

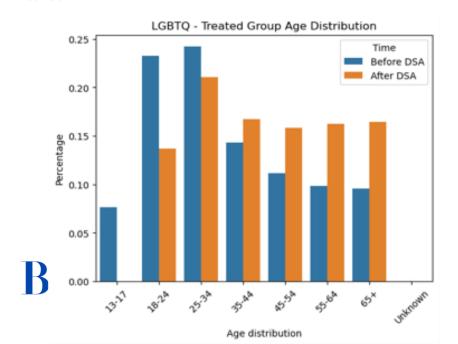
	Variable
All	ID: Ad ID, Page ID, and etc. Ad Content: creative bodies/caption/title/url/language and etc. Ad Delivery Date: creation time/delivery start time/delivery end time, and etc. Platform: Facebook, Instagram, etc.
Politics	Bylines/Currency: the name of the person, company, or entity that provided funding for the ad.  Demographic distribution: The demographic distribution of Accounts Center accounts reached by the ad. E.g., 'percentage': '0.008772', 'age': '18-24', 'gender': 'male'  Delivery by Region: Regional distribution of Accounts Center accounts reached by the ad. Provided as a percentage and where regions are at a sub-country level. E.g., 'percentage': '0.003371', 'region': 'New York'  Estimated Audience Size/Impression/Spend: Categorical variable of a range
EU	Age country gender reach breakdown: demographic distribution <i>E.g., DE/Age: 18-24/male: 2</i> Total EU reach: estimated combined ad reach in EU Target gender: gender selected for targeting Target age: age ranges selected for ad targeting Target location: locations included or excluded for ad targeting Beneficiary and payers

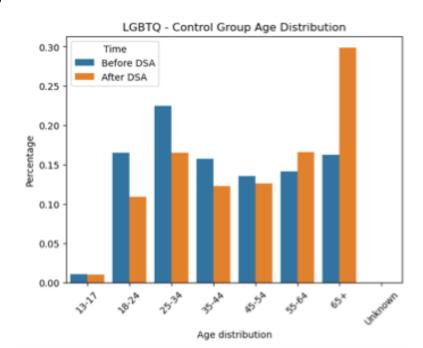


## A Simple Example

Sample: LQBTQ search in Ad Library with country filter set to Germany (DE), France (FR), Spain (ES), Italy (IT), Netherlands (NL), and the United States (US)

Treated: Ad delivered in EU & Control: Ad delivered not in EU





## Ad Library Report

- Ad library report: provides an aggregated and comprehensive view of ads about social issues, elections or politics in a selected country for a given time period.
- Access: anyone
- Time frame: after 2019 April 15th
- Mandatory Filters:
- 1. Country: over 180 countries
- 2. Time Frame: Last day/Last 7 days/Last 30 days/ Last 90 days/All dates

 Spending by advertiser: spending totals by specific Facebook Pages and disclaimers for the selected date range.

Page ID	Page name	Disclaimer	Amount spent	Number of ads in Library
39435457457	Greenpeace	Greenpeace	2318464	7607

Spending by location: spending totals by specific location in the selected country for the selected date range.

Location name	Amount spent (EUR)
Alsace	1535255
Aquitaine	2922034
Auvergne	943171



## Ad Targeting Dataset

- The Ad Targeting dataset: targeting information selected by advertisers who ran ads about social issues, elections or politics category
- \* Access: only approved researcher
- Time Frame: Ads after August 2020 on the Facebook and Instagram platforms
- **Coverage**: more than 120 countries
- Some Critical Dates:

#### 2021 February

August 3 - November 1,
 2020 (with U.S. data only)

#### 2022 May 31

 August 3, 2020 - April 21, 2022 (All main countries)

#### 2022 September 7

 Researchers could apply for access to the Ad Targeting Dataset



## How to gain access?

**Eligibility requirements**: applicants must be affiliated with a qualified academic institution or a qualified research institution.

#### Application and access process:

- Step 1: Review the application requirements and submit an application (like a survey requiring your information, detailed research proposal with purpose and required variables, passport, and payslip from university)
- Step 2: Fulfill additional data access requirements (sign many agreements)
- Step 3: Gain Access (not able to download raw data, only perform analysis on its research platform)

#### Our Experience

- 2024 Apr: research proposal submitted through Muxin's account and then rejected
- 2024 May: polished research proposal submitted through Francesco's account and then rejected
- 2024 Sep: **same** research proposal submitted through Muxin's account, was approved at the end of 2024 Nov.

## Ad Targeting Variables

	Representative Variable								
Ad Targeting	Age: Age group targeted by the ad. <i>E.g., 25-65+</i> Gender: gender group targeted by the ad. <i>E.g., female</i> Exclude/Include location: Locations (cities, countries, zip codes) excluded/targed by the ad, plus an optional radius in miles. <i>E.g., {"United States":{"Indiana"}}</i> Exclude/Include: Ad excludes/targets people who are categorized by ANY of the items listed, with at least one item in each group. Items can include behavior, field of study, education level, school, job title, and many more. <i>E.g., [{"College grad": "Education level"}, {"Organic food": "Interests"}]</i> Type of Location: Ad targets people by their relationship to a location. <i>E.g., Location -</i>								
Location	have been set to z type of selection (	zip code level or greater. Fo (such as an address, place)	or smaller geographic desig	nations, it note the					
	Ad Targeting	Ade: Age group to Gender: gender group to Gender: gender group to ad, plus an option Exclude/Include: listed, with at lease ducation level, set of Companie food ": "Type of Location: Living In/Location Ad targeting data have been set to a type of selection the radius specification."  Location	Age: Age group targeted by the ad. E.g., 25-6 Gender: gender group targeted by the ad. E.g., 4"DEXCLUDE   Exclude   Include   Include	Age: Age group targeted by the ad. <i>E.g., 25-65+</i> Gender: gender group targeted by the ad. <i>E.g., female</i> Exclude/Include location: Locations (cities, countries, zip codes) exclud ad, plus an optional radius in miles. <i>E.g., {"United States":{"Indiana"}}</i> Exclude/Include: Ad excludes/targets people who are categorized by Al listed, with at least one item in each group. Items can include behavior education level, school, job title, and many more. <i>E.g., [{ "College grad": {"Organic food": "Interests"}}]</i> Type of Location: Ad targets people by their relationship to a location. <i>In Living In/Location - Traveling In</i> Ad targeting data provided the location options chosen by advertisers whave been set to zip code level or greater. For smaller geographic design type of selection (such as an address, place, or location pin drop), the citthe radius specified by the advertiser.  Advertiser selection  Advertiser selection  Seattle +5 miles   Transformed dataset value   Seattle (+5 miles) (no change)					



# Appendix: Transparency in Advertising



#### A combination of 3 articles

- ❖ 5(9): The gatekeeper shall give transparency to advertisers on pricing, fees and publisher revenues.
- ❖ 5(10): The gatekeeper shall give transparency to publishers on remuneration, fees and prices paid by advertisers.
- 6(8): The gatekeeper shall provide advertisers, publishers and authorized third parties with access to measurement tools and data, in order to allow for independent verification and measurement.

#### What does it mean?

- Upon an advertiser's request, or that of their authorized agent, gatekeepers must:
- Provide daily, free information on each advertisement by the advertiser, including:
  - Prices, fees, deductions, and surcharges for each online advertising service;
  - Publisher remuneration, including deductions and surcharges, with consent. Without consent, provide daily average remuneration details;
  - Basis for calculating prices, fees, and remunerations.
- Allow access to performance measurement tools and data, both aggregated and non-aggregated, enabling advertisers to verify and measure ad effectiveness.
- Symmetric obligations upon a **publisher's** request.

## Who is (directly) affected?

• The compliance reports indicate efforts only for the services included in Ads CPS.



Other CPS with ads that are considered out of scope by gatekeepers - at least for 5(9)-5(10)



## DMA+DSA provisions on ads affect all big tech

The DSA's advertising provisions are pervasive:

- apply not only to VLOPs/VLOSEs, but also to smaller "online platforms"
- ban all profiling of minors or based on special category data
- impose transparency towards consumers
  - they must be able to identify "in a clear, concise and unambiguous manner and in real time" if it is an ad, who paid for its, what targeting was used
- require VLOPs to create ad repositories
- VLOPs/VLOSEs must conduct assessments of systemic risks



A movement toward contextual advertising, away from personalized ads



## Interaction with further regulations

- Other rules within the DMA
  - Data combination across services is forbidden, absent consent
  - Data portability enhances the switching to other ad platforms
- GDPR



#### Potential for research?

#### Upside:

Potentially substantial increase in amount & quality of data Possibility to use DSA art. 40 to obtain even more

#### Downside:

Hardly feasible to isolate effects of specific rules